

OPTIONS AND PRICES

This document lists the options available for use with Lottery Manager Professional.

BASE SYSTEMS

Name	Description	Price
Lottery Manager Professional	Lottery Manager Professional Base System. This includes six user licenses and up to 10 hours of telephone support and set-up time.	C\$ 7,500 US\$ 5,250
Additional User Licenses	Each User License allows a single user to use Lottery Manager concurrently with other users.	C\$ 395 US\$ 275

OPTIONAL MODULES

Lottery Manager has several optional modules, reports and data tracking systems available. Each optional subsystem is available for an additional charge. Descriptions and costs for each module are listed below.

AUDITING

Name	Description	Price
Receipt Number Tracking	This subsystem allows you to enter which receipts have been assigned to outside locations for selling tickets, and to report on the status of each receipt. The report lists which receipts have been received and which location they were assigned to; the receipts that have not yet been received; and any duplicate receipt numbers that have been entered.	C\$ 1,500 US\$ 1,050
Customer Service Request Tracking	Allows you to track customer service – related changes to the database. This module is directed primarily at service organizations that need to recover their expenses for customer service calls.	C\$1,295 US\$ 900

CREDIT CARD SUBSYSTEMS (CANADIAN BANKS)

Name	Description	Price
Royal Bank	This subsystem allows you to process Visa and Mastercard transactions through the Royal Bank, using their RBPOS software product.	C\$ 1,695
CIBC	This subsystem allows you to process Visa and Mastercard transactions through the CIBC, using their PC Batch software. Supports both version 2.21 and 3.0 of PC Batch.	C\$ 1,695
Bank of Nova Scotia	This subsystem allows you to process Visa and Mastercard transactions through the Bank of Nova Scotia, using their ScotiaMerchant PC software product. This subsystem only supports sending the transactions to the bank. The authorization/decline codes cannot be read back automatically.	C\$ 1,695

Note: Vandenberg Systems only provides an interface to the software of the various banks. We do not provide support for using their software, or for any problems that might arise from their software or systems.

EXTERNAL DATA SOURCES

Name	Description	Price
Call Centre Import Filter	This is the typical cost for creating a custom import filter so that Lottery Manager can load data external data into batches. This is used when downloading orders from a call center or other such service.	C\$ 1,200 US\$ 850

ORDER ENTRY OPTIONS

Name	Description	Price
Postal Code Lookup Support	Postal Code Lookups enable you to key the postal code and have Lottery Manager set the city, province and area code (where applicable). This ensures correct and consistent entry of cities and provinces, and will reduce the number of pieces returned as "Not Deliverable" by the post office.	C\$ 895 US\$ 625
Donations Module	The donations module allows you to accept donations along with ticket orders.	C\$ 1,995 US\$ 1,395

TICKET PROCESSING OPTIONS

Name	Description	Price
Void Tickets	The Void Tickets option allows you to void all cancelled tickets and create new tickets to replace them with new ticket numbers, rather than reissuing them at a later date. This avoids the problems that might occur if a ticket that was reassigned wins a prize, and the original owner disputes it. By voiding the ticket numbers, they will never be reissued.	C\$ 450 US\$ 315

PRIZE DRAW OPTIONS

Name	Description	Price
Prize Draw Comparison Report	Compares two prize-draw files and produces a report of any differences. This is used in the case where you use two PCs running separate copies of the active Lottery Manager system to draw prizes. This lets you electronically verify whether or not prize numbers and ticket numbers have been entered correctly.	C\$ 250 US\$ 175
Dual Prize Draw	This module allows you to draw prizes on two machines. The main machine performs all updates to the Lottery Manager database, while the alternate machine updates a separate prize draw table. The two tables may be compared using the Prize Draw Comparison Report (optional). This module eliminates having to make separate copies of the entire Lottery Manager database in order to use two machines to record the prize draw.	C\$ 450 US\$ 315
Synchronized Prize Draw	The synchronized prize draw option works in conjunction with the Dual Prize Draw option to enforce synchronized entry of winning tickets. Data verification is done in real-time by the two machines, ensuring that the winning tickets are entered correctly and in unison. Includes the Dual Prize Draw module and the Comparison Report.	C\$ 895 US\$ 625
Cheque Printing Option	This module allows you to print cheques for prizewinners, simplifying the task of issuing cheques for cash prizes. The module includes a cheque register report as well, and a sample standard cheque form. You can customize the layout of the form to work with almost any standard stock and printer. This option is generally used when you have hundreds or thousands of small cash prizes.	C\$ 995 US\$ 695

DIRECT MAIL COMPONENTS

Name	Description	Price
Direct Mail Lookups / Prior Order Database	<p>This subsystem allows you to maintain a database of previous buyers or other data from other mailing lists, and to have the order entry screens look up the data by telephone number or ID number. Other functions available with this subsystem are the ability to import the data from other sources, such as a mail house; a screen to manage the database; the ability to export the database back to the mail house or to a call center; and the ability to clean up your database.</p> <p>This module also includes a historical database component which allows you to access the historical buyer data generated if you have us perform a historical merge on your data files. More information on this topic is available upon request.</p>	<p>C\$ 2,500 US\$ 1,750</p>

SCRIPTING

The Scripting Module is directed to service providers that intend to implement their own call-centre operations

Name	Description	Price
Script-based Order Entry	Script-based order entry lets you create a telephone answering script to assist your operators in taking calls and orders.	<p>C\$ 3,995 US\$ 2,795</p>
Custom Order Entry Script	This is an average cost for producing a custom order entry script.	<p>C\$ 2,000 US\$ \$1,400</p>